

Industrial, Medical and Special Gases Webinar

7/12/11

Questions Asked by Attendee

Q: My College has 5 different locations throughout the Metropolitan Atlanta area. I have a question about how the regions have been divided and if certain suppliers will be assigned to the different regions or if we would have a choice in which supplier we could utilize. Is that information available today?

A: This information is currently available; please send an e-mail to Aziz Tashbulatov at aziz.tashbulatov@doas.ga.gov to request it. Alternatively, it is going to be made available in Team Georgia Marketplace by July 15, 2011.

Q: Can you please name the counties included under region 3 once again?

A: Cherokee, Clayton, Cobb, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry and Rockdale.

Q: The Airgas presentation shows their product lines include welding machines and filler metal and related hard goods. Can we utilize this contract for such goods, accessories and equipment or is it strictly limited to gases and tanks?

A: No, this contract is only for gases and can not be used for accessories and equipment.

Q: If our technical colleges have multiple campuses split across regions, will they have to utilize different vendors OR is there a way to only set up 1 account with 1 vendor for that particular college?

A: Each campus should use the assigned vendor for their region.

Q: Are the refrigerant gases included on the contract and if so is this mandatory for these gases?

A: No, refrigerants are not included in this contract.

Q: AirGas-How does AirGas coordinate the Georgia Marketplace online orders with the local store? Few months ago we tried to use the Georgia Marketplace to place an online order but after a couple weeks the local store never delivered and did not know anything about an order. We wrote the contacts for the ordering but never got a response.

A: All orders placed through TGM go to a designated inbox Airgas created for the State of GA. If your order was not delivered, please contact Airgas South contract manager to follow up. Craig Harrell at craig.harrell@airgas.com or at (706) 713-0787.

Q: I have a PO with Airgas and cannot get orders delivered I have called and place orders and then the company does not deliver

A: Please contact Craig Harrell at craig.harrell@airgas.com or at (706) 713-0787 for any order issues. You may also contact Aziz Tashbulatov at aziz.tashbulatov@doas.ga.gov or at (404)657-6873.

Q: Will Nexair supply LN2 to Georgia Tech?

A: NexAir will supply LN2 in cylinders whereas Air Products and Chemicals will supply LN2 in bulk tanks.

Q: We are with DeKalb Tech. Our billing is in DeKalb County; however, the cylinders we are using are in Newton County. We are currently using NexAir.

Will this still be the case?

A: Each campus should use the designated supplier, in this case, Newton County is Region 5 and was awarded to Airgas South so this campus should receive gas from Airgas South even though invoices are paid by DeKalb County campus.

Q: For clarification, in what region is Newton and Rockdale located?

A: Newton county is in Region 5 and Rockdale county is in Region 3.

Q: Lowndes County falls under which Region

A: Region 11.